

Friday, 25 November 2022

Dear Parents and Guardians,

Subject: Back to School in 2023

As the year draws to a close, as a local bus operator we wanted to write to you to share some important information on our school bus services in the lead up to the new school year in 2023.

We are committed to working with parents, guardians and schools to provide safe, reliable and efficient bus services. As part of this, we want to provide you with a *School Bus Information Guide*, downloadable at <https://bit.ly/3XsUcAZ>. This guide also includes details of how to apply for free or subsidised travel to and from school under the *School Student Travel Scheme*.

The new school year presents an ideal opportunity to reinforce the important requirement that **all students must tap on and off with a valid Opal card every time they travel**. This informs how many people use our services, which helps to ensure that our services meet the needs of your school community.

In preparation for Term 1 in 2023, we encourage you to take the following steps:

- Check if your child is eligible for a School Opal card by visiting <https://transportnsw.info/school-travel-apply> (School Student Transport Scheme website)
- Ensure your child has a valid Opal card ready for the start of Term 1
- Chat to your child about tapping on and tapping off on every journey
- Apply for a replacement School Opal card if your child has misplaced theirs

On behalf of everyone at Transdev NSW, we wish you, your family and school community, a very safe and happy festive season and all the best for 2023.

If you have any questions or feedback, please phone our friendly School Engagement team on **8700 0555**.

Yours sincerely,

Transdev NSW's School Engagement Team