

## How are **Qkr!** refunds processed?

**Qkr!**™ Refunds: Food Orders

To reduce school costs, cancelled food orders are refunded in the form of credit for future orders. A 'Refunded' stamp will appear on your eReceipt confirming that the order has been cancelled and a credit is available for future food orders. The value of any outstanding food order credits will automatically be deducted from your next *Qkr!* food order.

Qkr! Refunds: All other Payments (Non-food)

Please contact your school office directly to cancel any other (non-food) school payments. These refunds needs to be processed through the school office according to school policy.